**Avaya Learning Virtual Campus**

**Overview**

The Avaya Learning Virtual Campus is a socially immersive learning environment where students gain knowledge, practice skills and collaborate with peers, instructors and subject matter experts. The collaborative learning approach of the Virtual Campus empowers learners everywhere 24x7 access to complete, interactive training solutions unlocking the full value of Avaya technology. Students are empowered to engage with Instructors, peers and Subject Matter Experts as part of their overall learning experience.

Access to Avaya Learning’s Virtual Campus is obtained by enrolling in **Knowledge Access** or **Knowledge Collection Access** offers available on the [Avaya Learning Center](#). Both are an industry first where students access Self-directed learning materials independently and prior to engaging in instructor facilitated lab exercises. Several offers include access to Online Tests for the associated Avaya Implementation Professional Specialist (AIPS) and Avaya Support Professional Specialist (ASPS) credentials.

**Introductory Sessions**

Avaya Learning Virtual Campus Introductory Sessions run weekly at regularly scheduled times for 1 hour and focus on how to navigate and best utilize the Avaya Learning Virtual Campus environment. They are open to everyone and complement information covered in the [Avaya Learning Virtual Campus Overview Guide](#).

Students enrolled in Knowledge Access offers unfamiliar with the Avaya Learning Virtual Campus environment are encouraged to attend one of these sessions prior to starting the curriculum. Topics covered in the Introductory Session include:

- The social learning aspects of the Avaya Learning Virtual Campus
- How to navigate and communicate within the two environments
- Best approach for consuming Self-Directed content
- Best approach for completing Lab Exercises if available
- Location of resources and documents
- How to engage instructors
  - Shared Instructor Office (3D environment)
  - Social Forums (2D Environment)

Introductory Sessions are delivered in the Avaya Learning Virtual Campus 3D environment, powered by AvayaLive™ Engage. The first time you access the Avaya Learning Virtual Campus 3D environment, you will be prompted to download a micro installer; this will take approximately 3-5 minutes, so please allow for the extra time before the session begins.

29 April 2015
The Avaya Learning Virtual Campus 3D environment provides 2-way audio communication, for which you will require a stereo headset with microphone. For easy of navigation, we also recommend you use a mouse. Once inside the Avaya Learning Virtual Campus 3D environment you can create and customize your Avatar identity by pressing the F2 key. You can also upload a picture to personalize your badge.

**Weekly Introductory Session Schedule (except local holidays)**

**Mondays**
- Europe: 10:00am - 11:00am CET
- AI: 9:00am – 10:00am BRT
- Americas: 12:00pm – 1:00pm EST

**Introductory Session Access**

Access to Avaya Learning Virtual Campus Introductory Sessions is thru the following link located on the [Avaya Learning Center](#) homepage.

We look forward to engaging with you in one of the weekly Avaya Learning Virtual Campus Introductory Sessions!